



Europe's market leader, Porsche Finance Group Hungary, headquartered in Budapest XIII., is currently seeking a new colleague to join the Department of Operational Leasing for the following position:

## Customer Care Back Office Team Leader

### Your role:

- Inspire and lead the Customer Service Back Office team (11 members)
- Coordinate and supervise the team's daily tasks
- Take responsibility for the comprehensive and efficient execution of tasks
- Support the Managing Director by preparing decision-making materials
- Ensure compliance with labor regulations and handle employee-related matters
- Actively and effectively participate in daily operational tasks (credit assessment, vehicle procurement, lease agreement closure, vehicle sales, penalty management)
- Participates in system development, prepares the specification required for development
- Knows, adheres to and ensure internal policies

### Key requirements

- ✓ Degree in **Economics** or **Finance** (Bachelor's level or higher)
- ✓ Proficiency in the **English language** (level C1 or strong B2 with a focus on business communication) and **native speaker in Hungarian**
- ✓ Leadership experience in Customer Care or Client Relations
- ✓ Exceptional communication and efficient problem-solving skills
- ✓ User-level proficiency in computer skills, particularly with MS Office

### Preferred:

- ✓ Experience in operational leasing or banking finance

### What we can offer:

- Kind and supportive team, we are all-ears for new ideas
- We provide a long term, stable career opportunity with room for professional development
- Competitive remuneration package
- We help your family with school starting support
- Extra benefits (free gym membership, health insurance, discount for eyeglasses purchase, free fruit once a week)
- Sharetoo Carsharing usage for private and company purposes, and rent-a-car discount

If you are interested in the position and believe that your skills align with the requirements, don't hesitate to apply. **Please send your resume to the following email address, indicating your salary expectations:**  
[hr@porschefinance.hu](mailto:hr@porschefinance.hu)



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